

Timothy “Wolf” Bishop

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EXPERIENCE

WP Top Hat— CEO

2017- - Current

Create and provide a range of WordPress related services including hosting, maintenance, training, consulting and website design. WP Top Hat provides the most complete WordPress services on the market.

Pressable— *Customer Success Engineer (Remote)*

2017- - 2018

Remote position providing outstanding support for customers of a managed WordPress Host. Phone provided via ticket and chat relating to WordPress websites.

A2 Hosting - Linux Support Engineer (Remote)

2017

Provide outstanding support to customers on a shared web hosting platform. Troubleshoot cPanel, WordPress, email, server, and other problems. Communicate clearly with customer via phone, chat, and email.

InMotion Hosting - Customer Success Agent

2015- 2016

We are a small WordPress maintenance company providing plans from basic WordPress maintenance to Total website management. As the owner of this company, I provide our services to our customers and work with independent contractors to assist.

EDUCATION

Des Moines Area Community College - Ankeny IA -A.S. Web Development

2013 - 2015

Studied Web Development with a specialization in modern CMS's including WordPress, Joomla, and Drupal.

Certifications

Certified cPanel/WHM Admin
<https://university.cpanel.net/user/35009/?profiletab=certs>
(2016 - 2019)

Plesk Onyx Professional Certification
<https://www.youracclaim.com/badges/be69a11f-746b-47a4-95e5-00f930f2ab05>
(2018 - 2020)

Professional Endorsement:
<https://drive.google.com/file/d/1rdwXpERrECRAMwTPjGEJhAKbw6mR6PtM/view?usp=sharing>

WordCamp Presentations

WordCamp Fayetteville 2017 & 2018 (2 sessions both years)

WordCamp St Louis 2018

WordCamp Atlanta 2018

WordCamp San Antonio 2017

WordCamp Hampton Roads 2015

WordCamp Omaha 2014